

Check if you can get Winter Fuel Payment

From winter 2024 onwards, only people who claim Pension Credit (or another means-tested benefit) will be eligible for the Winter Fuel Payment.

We recommend you check your eligibility as soon as possible in case you qualify. There is no downside to applying and, if you are successful, it could make a big difference to you.

If you claimed in the past and were unsuccessful, you can try again and make a new claim each year.

Are you eligible for pension credit?

Call 0808 278 7866 or email advice@caes.org.uk or via our website caes.org.uk so that we can check your eligibility

You can also check eligibility yourself here: Pension Credit calculator - GOV.UK (www.gov.uk)



Our offices are in :
Beccles • Felixstowe • Leiston •
Lowestoft • Woodbridge
plus outreach centres across the region



Help with your energy bills this winter

We can help in a number of ways -

- **Winter fuel payment**
We recommend you check your eligibility for Pension Credit as soon as possible - we can help you with this
- **Check if you can get a fuel voucher**
If you can't afford to top up your prepayment meter, you might be able to get a fuel voucher.
- **Check if you can sign up to the Priority Services Register**
You can get extra help from your gas and electricity supplier by signing up to the Priority Services Register.
- **Help with Energy grants**
You might be eligible for grants or schemes run by your local council or charitable organisations.
- **Check if you are able to access any other forms of support**
Other forms of support may be available to help you keep warm or pay your bills

We're also here for general advice on managing debt and money

Get in touch if you need advice or help

Call advice line 0808 278 7866 • Email us at caes.org.uk

